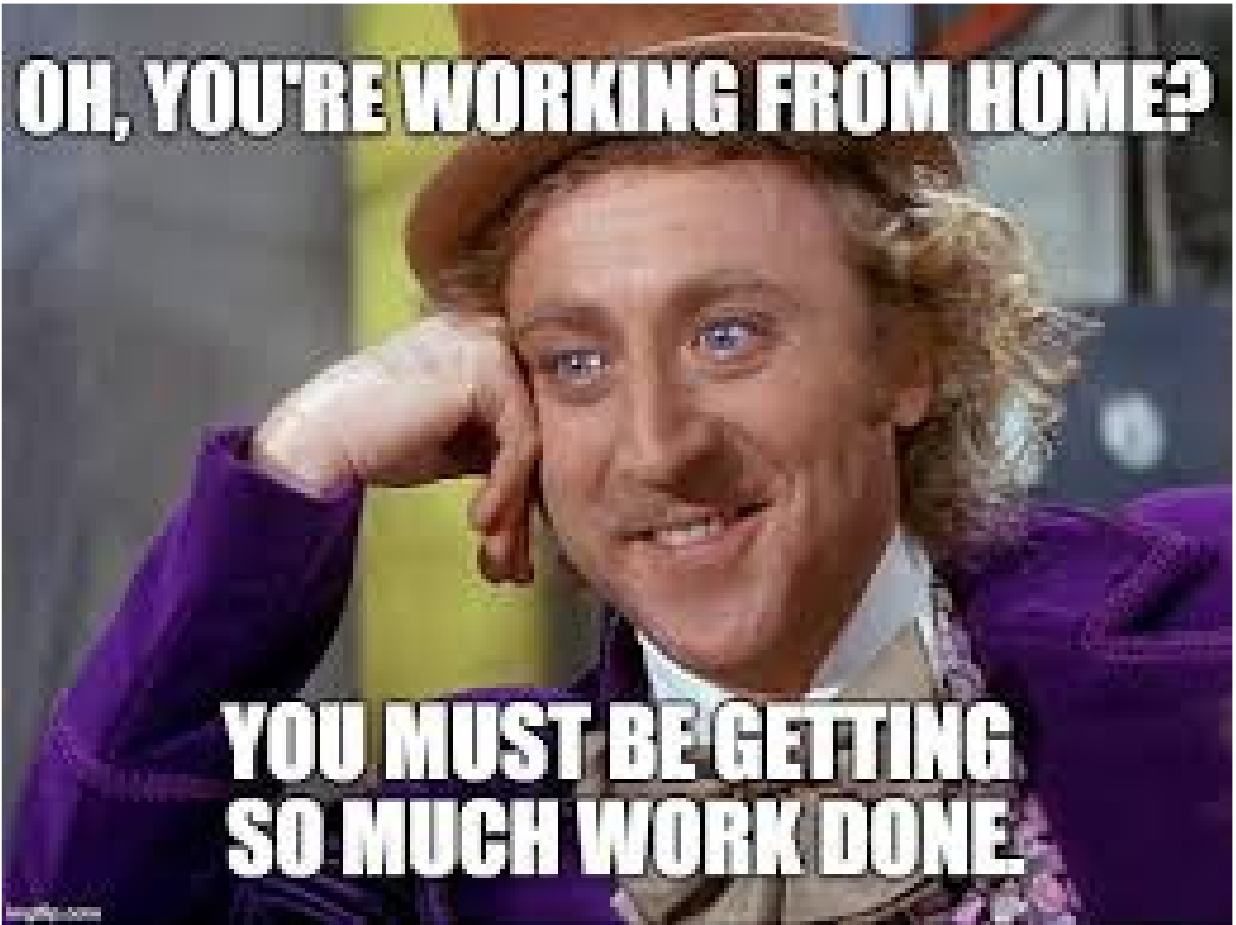


# Sorry I was on mute

Does homeworking stifle innovation in IT?

# A little about Enable North Yorkshire

- Collaboration between North Yorkshire's Police and Fire Service
- Virtual shared services organisation covering
  - IT
  - People Services
  - Finance
  - Facilities and Assets
  - Business Administration
- The virtual organisation went live on 1<sup>st</sup> June 2021







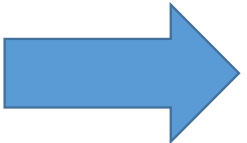
- Covid actually created lots of innovation
- Prioritised different ways of working
- Possibly one of the biggest disruptions in business in the technology age



- Step change in adoption of video calling in business and at home
- Adoption of technologies such as MS Teams, Zoom, GoToMeeting etc
- Digitisation of many processes to facilitate home and remote working

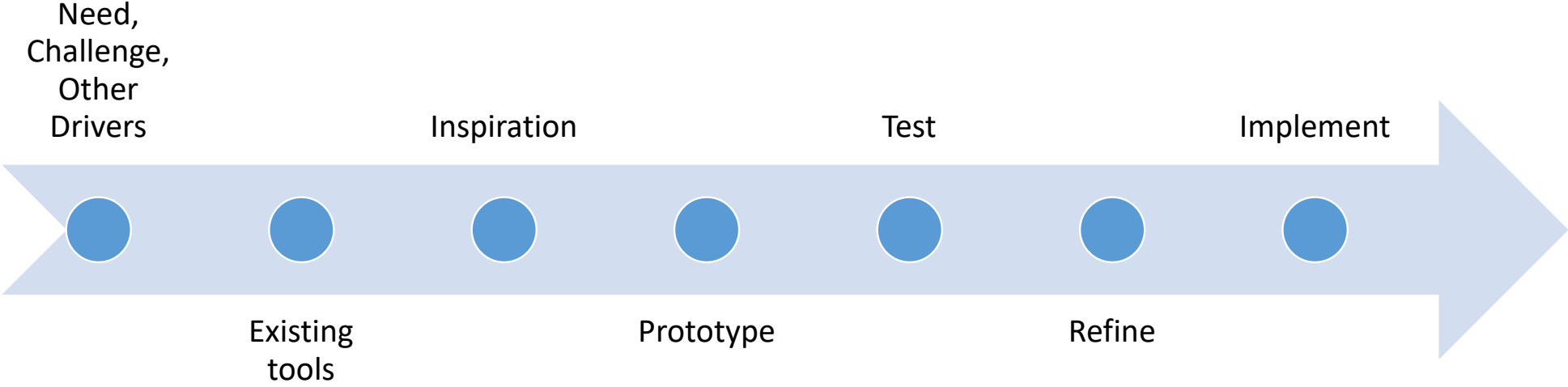


# Landscape changes





# Typical Innovation Process



# Interaction

- Coffee machine conversations missing
- Connection with customers\users more distant
- Teams are separated



# Generating Ideas



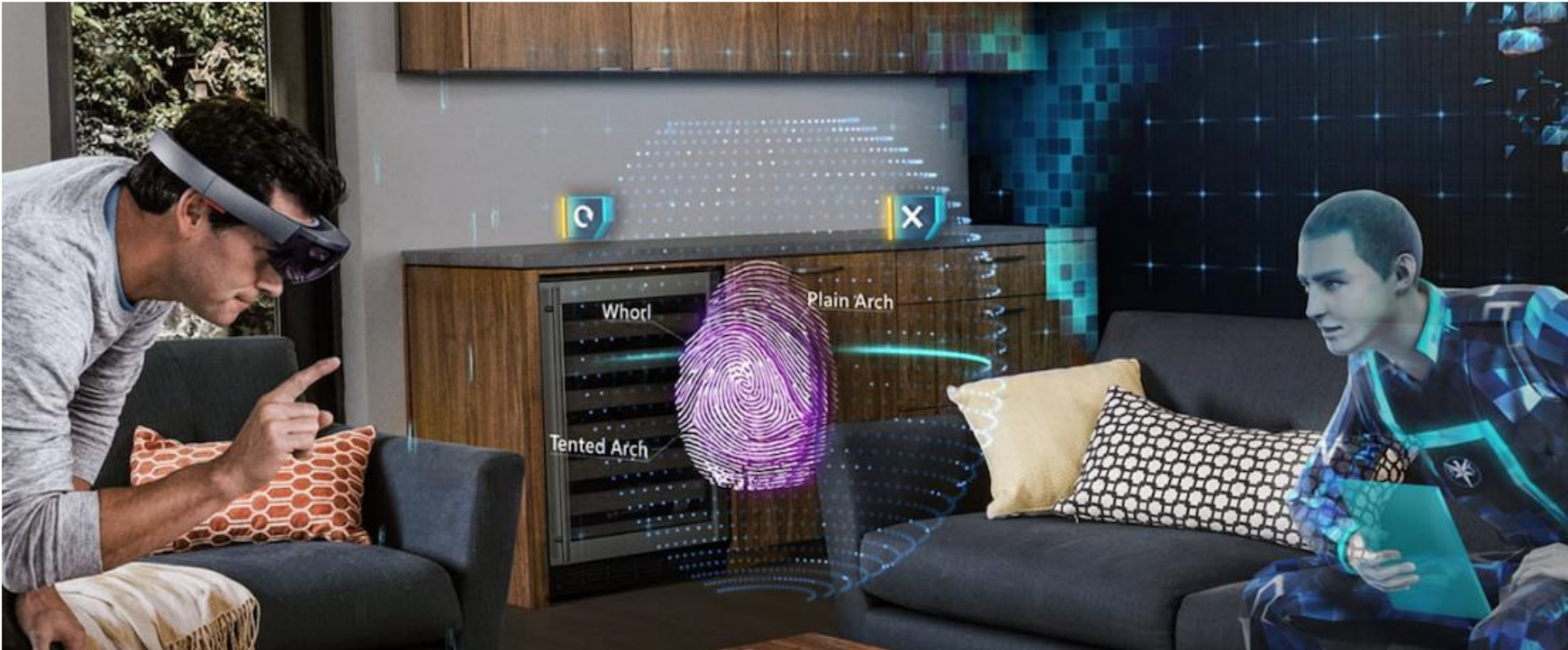
- I don't think there is a good substitute for an in-person ideas or solution generating session
- Virtual whiteboards just don't work as well

# Some ideas

- Learn how to interact remotely
- Embrace collaboration tools
- Agree that some meetings must be face to face to get the required level of interaction



# Adopt new technologies



# Attempt to Increase Engagement



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Fire and Policing have a large scope for innovative change

High focus on Prevention and Early Intervention



# Does homeworking stifle innovation in IT

