

## NYHDIF 11<sup>th</sup> September 2020

### NHS Update from Harjit Sembhi

#### Attachments

- NYHDIF Update – 11<sup>th</sup> September – this includes the update on the Cyber Security new products available or shortly to come on line, along with the future roadmap and the Summary Care Record update (File name NYHDIF Update – 11<sup>th</sup> September FINAL)
- Information on the Entrust Virtual Smartcard solution, which also states it is available on both Android phone and iPhone which was a questions raised in the meeting. File Names Entrust-Virtual-Smartcard-Organisational-Overview-v1.1 and Entrust-Virtual-Smartcard-User-Setup- Overview-v1.1)
  - Further information is available on the Entrust solution here <https://digital.nhs.uk/coronavirus/access-logistics-hub/coronavirus-smartcards/entrust-virtual-smartcard>
  - Also Gill Foley ([gill.foley@nhs.net](mailto:gill.foley@nhs.net)) and Nikhil Prabhudesai ([nikhil.prabhudesai2@nhs.net](mailto:nikhil.prabhudesai2@nhs.net)) can be contacted for further information on the solution

#### N365

We've now approved and confirmed all N365 Participation Agreements. So you should have received confirmation of that. If you haven't for any reason, please email us at [windows10@nhs.net](mailto:windows10@nhs.net)

N365 Participation Agreement is only approved subject to your organisation purchasing the licensing that it has agreed to purchase by no later than the deadline date of 15<sup>th</sup> September 2020. Failure to purchase all of the licensing detailed in your Participation Agreement by that date will result in you missing out on the discounted pricing available. Your future costs will be significantly higher since you will have lost your opportunity to be part of N365. Failure to purchase the agreed licences will also result in action being taken to recover any costs incurred centrally to make up for your shortfall.

Note that you don't buy the Restricted E3 licences under your local agreement. We purchase and manage those centrally on your behalf, regardless of whether you are using your own individual tenant or running on the shared tenant.

We'll be making some important changes to the way we communicate about N365 over the next few weeks. For most who are already live with their own individual tenant (about 35% of users), N365 has simply provided a mechanism to discount your licensing. You're already largely migrated to Office 365 and are expert in making the most of it so there is a limited additional amount we can add. However for those using the NHS Shared Tenant (about 65% of users), the Shared Tenant is new and rapidly developing and Office 2010 migration is generally at an early stage,

so there is much to discuss. So, starting in September, we'll break out the various streams of communication as follows:

**Microsoft 365 Deployment Masterclasses:** We will turn our regular Thursday 1030 – 1130 sessions into a series of Deployment Masterclasses that will run through the Autumn whilst we all get our Office 2010 migrations well under way. These will include expert led sessions from Microsoft to take you through all the tools, resources, tips, techniques available free of charge to help you prepare for, plan, implement and exploit the full Microsoft 365 suite. We'll also include lessons learned sessions from NHS organisations who have already migrated to Microsoft 365 so you can benefit from their expertise too. These Deployment Masterclasses will focus on the generic and “on premises” elements of Microsoft 365, including residual points relating to Windows 10 whilst this migration completes. We will issue the invites/recordings/slides to these (only) to nominated N365 Primary contacts going forwards since they are more operational, so nominated N365 Senior Responsible Managers will have less email traffic from us going forwards.

**NHS Shared Tenant / NHSmail Refresh Programme:** The existing NHSmail service is already in the process of transforming to be the new shared Office 365 instance. Since this is already run by an existing and established team, we'll consolidate all communications about the Shared Tenant into one stream. Historically, communications relating to NHSmail have gone to each organisation's “Local Organisation Administrator” (LOA). However given the scale of change now happening, we'll include the nominated N365 Primary Contacts in these communications too (for Shared tenant users only) going forwards.

Since there are existing communication routes and resources for all matters NHSmail/Shared Tenant, then it's important to use them to get the information needed. In the first instance Shared Tenant users should check the already published resources at <https://support.nhs.net>. These are being updated rapidly as the NHSmail Refresh progresses and there is much information already there to help you make the most of the Shared Tenant. To contact the NHSmail/Shared Tenant team, email [helpdesk@nhs.net](mailto:helpdesk@nhs.net) (in the first instance) or [feedback@nhs.net](mailto:feedback@nhs.net) if the helpdesk aren't able to assist for any reason.

A key part of the Shared Tenant / NHSmail Refresh communications are their weekly LOA webinars. These take place on Fridays 12.30pm – 1.30pm and are scheduled out to the end of October. Existing NHSmail LOAs have already been invited to these, but nominated N365 Contacts should ensure that all in their team who need to know more about the NHS Shared tenant [register here](#) to join these events since these will now be the place where all Shared Tenant matters will be covered.

**Monthly Updates & Deployment Statistics:** To help senior and regional management keep on top of overall progress with all of Windows 10, ATP, Windows Server and Office migrations, we'll expand the current monthly update/reporting for Windows 10/ATP to include the status of Windows Server and Office migrations too now the entire Microsoft 365 suite is being implemented. Please look out for these monthly updates therefore, which will be issued in the first week of the month starting September. These will be sent to all nominated N365 contacts, as well as NHSx and NHSD regional and cybersecurity teams.

## MS Teams Virtual Visits

Microsoft have recently delivered the Booking app within Microsoft Teams, an appointment scheduling app that helps you keep track of your bookings, staff and users and in this case, enabling users to conduct virtual visits. The functionality provides a basic experience for users and could be used to support Video Consultations between clinicians and patients.

To understand the feasibility of the solution and define the support requirements within the NHSmail national tenant, a Private Beta was conducted with 45 users at two organisations, in addition to a small group of users at NHS Digital. Following the completion of the Private Beta NHS Digital are looking for interest for any organisation that would like to take part in the Public Beta, If you are interested drop me an email and I will pass on your details to the team.

Any queries or questions then please let me know.

Have a good weekend.

Harjit

Harjit Sembhi  
Principal Relationship Manager – Yorkshire and Humber  
Implementation and Business Change Team (North)  
NHS Digital

Email: [harjit.sembhi@nhs.net](mailto:harjit.sembhi@nhs.net)

Mob: 07920 547304