

What Good Looks Like - Seven success measures



Healthy Populations

Your ICS uses **data to design** and **deliver improvements** to population health and wellbeing, making best use of collective resources. Insights from data are used to improve outcomes and address health inequalities.

Improve Care

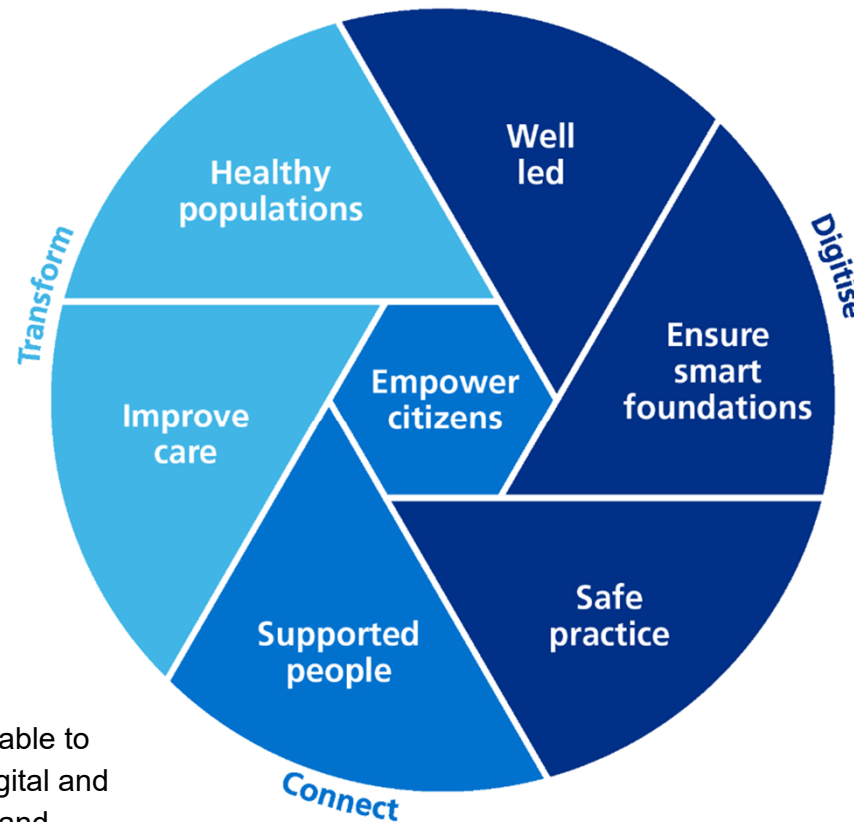
Your ICS embeds **digital and data** within their **improvement capability** to transform care pathways, reduce unwarranted variation and improve health and wellbeing. Digital solutions enhance services for patients.

Empower citizens

Citizens are at the **centre of service design** and have access to a standard set of digital services that suit all literacy and digital inclusion needs. Citizens can access and contribute to their healthcare information, taking an **active role** in their health and well-being.

Supported people

Your workforce is **digitally literate** and are able to work optimally with data and technology. Digital and data tools and systems are **fit for purpose** and support staff to do their jobs well.



Well Led

Leaders across the ICS **own and drive** the digital transformation journey. All leaders **promote digitally enabled transformation**. Integrated Care Boards build digital and data expertise and accountability into their **leadership and governance arrangements**.

Ensuring Smart Foundations

Digital, data and infrastructure operating environments are **reliable, modern, secure, sustainable and resilient**. Across your ICS, all organisations have well-resourced teams who are competent to deliver modern digital and data services.

Safe Practice

Organisations across the ICS maintain **standards for safe care**, as set out by the Digital Technology Assessment Criteria for health and social care (DTAC). They routinely review system-wide security, sustainability and resilience.

What Good Looks Like - journey

Publication

**Assessment
Framework**

**Frontline Support, Online resources /
Knowledge Hub, Peer support /
Community**

1

2

3

4

5

6

Awareness

Assessment

Results

Engagement

Action

Evolve

Awareness of
WGLL
guidelines

Understand
strengths

Review and
define
priorities

Support to help
get started

Practical tools
and support to
get things done

Maintain /
continue to
improve

Slide 2

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@will.goodwin@nhs.uk please check for accuracy. I pulled this from a slide deck I used last month

Assigned to Will Goodwin

Louis Bradshaw, 02/11/2021